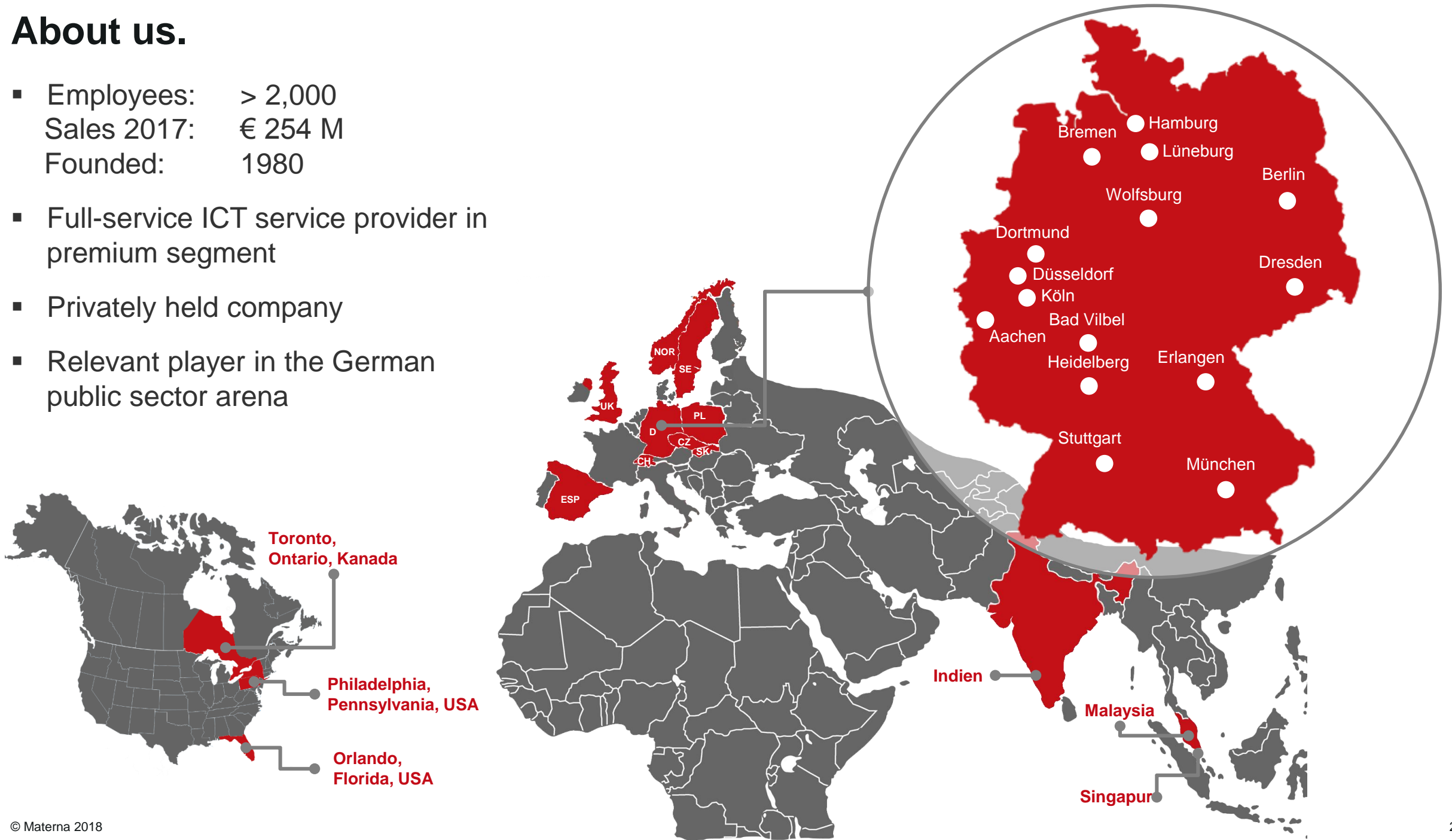


We are digitizing your world!

Digital Administration
What future approach is realistic?

About us.

- Employees: > 2,000
- Sales 2017: € 254 M
- Founded: 1980
- Full-service ICT service provider in premium segment
- Privately held company
- Relevant player in the German public sector arena





Today

Tomorrow

Even later

2019-2022

Digitize G2C at all federal levels

Portalverbund – seamless integrated portals
Traditional Chatbots/Agents
Data Protection vs agility

2019-2025

Citizen Data Ownership

Once Only 2.0 in C2G

Blockchain

Use Cases for critical inter-authorities processes

AI

Demographic change as an accelerator for AI especially for optimization of internal processes

Clever Chatbots

2022- ?

Citizen's Digital Office

Once Only 2.0 C2G2B

Digital Assistant (AI)

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